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APPLICANTS Vinodh Francis Pushparaj, Santa Clara, CA; ** CONTINUING DATA ***** <i>None mm</i> ** FOREIGN APPLICATIONS ***** <i>None mm</i>					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 06/15/2004					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after conditions met Allowance Verified and <i>[Signature]</i> Acknowledged Examiner's Signature Initials		STATE OR COUNTRY CA	SHEETS DRAWING 3	TOTAL CLAIMS 25	INDEPENDENT CLAIMS 4
ADDRESS 20575					
TITLE Predictive, intelligent routing of calls to users					
FILING FEE RECEIVED 946	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		